Fee and cancellation policy for guided tours

	Starting time	
Group size	Monday – Friday 2 pm – 5 pm	Monday – Friday after 5 pm – 6 pm
4 – 10 people	CHF 150.–	
8 – 15 people	--	CHF 180.–

- Plus entrance fee of CHF 10.– per person (children under 12 free of charge). The minimal group size refers to paying persons.
- The costs can be paid on location by cash or credit card.
- An administration fee of 10.– is added to international invoices.
- The tour starts on time. In case of late arrival, the tour cannot be guaranteed. Please notify us by telephone if you will be late.
- The prices include 8.1 % (guided tours) respectively 2.6 % (entrance fees) Value Added Tax.

Discounts
No quantity discount and no reduction on entrance fees (e.g. senior or Zürich Card) for guided tours.

Private guided tours
We do not offer private tours for groups of less than 4 respectively 8 paying persons.

Cancellation policy
Please note that an administration fee of CHF 150.– is payable in case of cancellations made at short notice (less than 24 hours before the tour, Monday to Friday).
In case of no shows without cancellation, a fee of CHF 180.– will be charged.

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